

ANNUAL PARENTS/CARERS QUESTIONNAIRE RESULTS

In the Summer Term of 2017 Northway conducted its annual parent's questionnaire.

We had 43 responses out of 93 questionnaires we sent out – 46%

We wanted to find out how satisfied our parents are with the education we provide for their children and in which areas they feel we need to improve.

As can be seen the vast majority of responses were positive and confirm a high level of satisfaction. However it is clear that we need to focus on some key areas;

- The safety and well-being of the child is of paramount importance.
- The children's individual needs must continue to be met in all spheres of school life.
- Communication with and involvement of the parents in all aspects of their child's education and development needs to be improved.

So in order to improve the education and schooling we offer our children we have looked at strategies to address these issues.

- We regularly monitor the accidents and incidents book and respond to any identified trends or consistencies to decrease the likelihood of these incidents recurring.
- We have increased staffing levels in key areas to ensure greater supervision and awareness of the potential for incidents.
- We have introduced PLPs (Personal Learning Plans) which mirror the targets in the EHCPs and will ensure greater individualised teaching and learning.
- A school wide system for assessing small steps of progress within lessons is now in place to encourage more individualised academic progression.
- We have appointed a family liaison officer and a safeguarding officer to work with parents proactively and support them with issues of concern.
- We have set up training workshops to support parents in key areas of concern for them.

The responses to the survey were as follows:

	Strongly Agree (%)	Agree (%)	Neither agree nor disagree (%)	Disagree (%)	Strongly Disagree (%)
My child is happy at Northway School	81	16	3	0	0
My child feels safe at Northway School	65	32	3	0	0
My child makes good personal progress at Northway School	65	35	0	0	0
My child's individual needs are met by Northway School	67	24	9	0	0
My child is taught well at Northway School	69	31	0	0	0
Northway School deals effectively with behaviour	56	38	6	0	0
I receive regular and useful information from the school about my child's progress	65	32	3	0	0
Northway School is well led and managed	67	28	5	0	0
Northway School responds well to any concerns I raise	74	23	3	0	0
I would recommend this school to another parent with a child with SEN	74	26	0	0	0
I receive appropriate information on support for families who have children with additional needs	74	23	3	0	0
Northway communicates well with parents	69	28	3	0	0

We also asked for your comments.

Here are a selection of those we received anonymously!

“The staff are well equipped with knowledge and skills in supporting SEN children. The school is clean, safe and innovative, just have all praises”

“My son is progressing well at Northway School. The staff are very well trained and more importantly caring. Classes are small and individual needs are cared for. Great school, thank-you”

“Almost all of the training, workshops and coffee mornings organised for parents are held during the working hours. It is perhaps suitable for those who are not at work to attend. Perhaps some of the events could be held late afternoons to enable other working parents to engage involve and participate.”

“Couldn’t be happier. Thank-you”

“I am always kept clearly informed of the subjects they have actually done in school. However I would like more details in the book about what was actually done in Literacy, Numeracy, Writing etc so I can practice and encourage him at home.”

“Northway is an amazing school. My son loves going to school every day – he looks forward to it and always returns home with a big smiley face!!”

Many thanks to all who responded and commented. We are listening to what you are telling us and we will continue to strive to improve and provide your child with a high quality personalised education programme.